#### IMPORTANT - READ CAREFULLY

#### BY USING SERVICE BRIDGE, YOU AGREE TO BE BOUND BY THE TERMS OF THIS AGREEMENT, INCLUD-ING THE WARRANTY DISCLAIMERS, LIMITATIONS OF LIABILITY AND TERMINATION PROVISIONS BE-LOW. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, DO NOT USE SERVICE BRIDGE AND CONTACT NETDEV CORPORATION.

#### SERVICE BRIDGE TERMS OF USAGE AGREEMENT

THIS <u>SERVICE BRIDGE</u> TERMS OF USAGE AGREEMENT (the "Agreement") shall govern the legal relationship among

NetDev Corporation and its affiliates and providers (collectively the "Providers") and all users of Service Bridge, (hereinafter

referred to as the "Company" and/or "You").

### 1. ACCEPTANCE OF TERMS OF USAGE AGREEMENT.

Your use of Service Bridge or any past, current or future service(s) provided to You by the Providers (collectively the "Services" or "Product") in accordance with any applicable service agreement ("Service Agreement(s)"), shall constitute Your agreement to be bound by these Terms Of Usage and any operating rules, regulations, policies, and procedures that may be modified from time-to-time for Service Bridge (collectively, the "Terms"). Your right to access and use Service Bridge, the Services, and any information, products, software, integrations, portals, and/or features made available to You are expressly conditioned on Your acceptance of and compliance with the Terms. Accordingly, the Providers may immediately terminate or suspend access to and use of Service Bridge upon a violation of the Terms, irrespective of the magnitude or duration of the violation, as well as avail itself of any other legal and/or equitable remedies. The Terms apply to all past, current and future visits to the Service Bridge, its interfaces and use of the Services.

### 2. RULES AND REGULATIONS.

The Providers wish to prohibit business conduct that may result in any diminution in the value of their brand, goodwill, reputation, and stature. In that regard, the Providers require that You comply with the Rules and Regulations attached hereto as Exhibit A and made a part hereof.

### **3. PROVIDERS' RIGHTS AND REMEDIES.**

Upon any breach of the Terms Of Usage by You, including the Rules and Regulations, the Providers may exercise any right or remedy available pursuant to the Terms, at law, or in equity, including the right to report any activity (including the disclosure of appropriate data or customer information) that it suspects may violate any law or regulation to appropriate law enforcement officials, regulators, or other appropriate third parties. Providers also may cooperate with appropriate law enforcement agencies to assist in the investigation and prosecution of any illegal conduct.

### 4. MODIFICATIONS TO THE PROVIDERS' SERVICES.

Providers may at any time, in their sole and unlimited discretion, amend, supplement, or modify the Terms, Service Bridge and the Services. Accordingly, Providers may discontinue all or part of Service Bridge, temporarily or permanently, with or without notice. Providers are not obligated to continue, support, repair, improve, correct, or update Service Bridge. Any modification of the Terms or Services shall automatically become effective immediately after they are initially posted in Service Bridge. If You continue use of Service Bridge or Services after the posting of the amended Terms in Service Bridge, You shall have agreed to abide and be bound by the amended Terms. If You do not accept any modifications of the Terms Of Usage, Service Bridge, or other Services, Your only remedy is to immediately terminate use of Service Bridge by proper notification to Providers.

## 5. **USE OF** SERVICE BRIDGE.

All the text, images, marks, logos, and other content of Service Bridge ("Service Bridge Content") is proprietary to the Providers or to parties from whom the Providers have obtained permission, Your rights to use Service Bridge are limited by the Providers' intellectual property rights. Only in a manner consistent with the Providers' rights may You view, download, and print the Service Bridge Content. You may not copy, publish, redistribute, modify (including remove any trademark, copyright, or other proprietary notices), the Service Bridge Content.

### 6. INTELLECTUAL PROPERTY.

All Provider and product names constitute the trade names, marks, trademarks, or registered trademarks belonging to their respective holders. The protected items may be modified from time to time in the Providers' discretion. Recognizing the intellectual property of the Providers and acknowledging the protection afforded this property by federal and state law, You shall not register or attempt to register any of the Providers' marks or trademarks that would reasonably be deemed to be confusingly similar to any of the Providers' marks or trademarks. You shall comply with all standards with respect to the Providers' marks and all uses of the marks shall be consistent with the Providers' standards.

### 7. NO PROVIDERS' WARRANTIES.

SERVICE BRIDGE IS PROVIDED ON AN "AS IS", "AS AVAILABLE" BASIS. THE PROVIDERS MAKE NO REPRESENTATION OR WARRANTY THAT (a) THE PRODUCT WILL BE AVAILABLE, ACCESSIBLE, UNINTERRUPTED, TIMELY, SECURE, ACCURATE, COMPLETE, ERROR-FREE, OR VIRUS-FREE, (b) ANY RESULT WILL BE OBTAINED FROM THE USE OF SERVICE BRIDGE; (c) ACCURATE OR RELIABLE CONTENT OR ANY INFORMATION OR PRODUCTS MAY BE OB-TAINED THROUGH SERVICE BRIDGE; OR (d) THAT DEFECTS IN SERVICE BRIDGE WILL BE CORRECTED. BY USING SERVICE BRIDGE, YOU ACKNOWLEDGE THAT THIS PRODUCT AND THE SERVICES ARE COMPUTER NETWORK-BASED SERVICES, WHICH MAY BE SUBJECT TO OUTAGES, INTERRUPTIONS, ATTACKS BY THIRD PARTIES, DELAY OCCURRENCES, AND FORCE MAJEURE. IN ANY SUCH EVENT AND SUBJECT TO THE TERMS HEREOF, THE PROVID-ERS SHALL USE EFFORTS, WHICH ARE REASONABLE IN THEIR DISCRETION TO REMEDY MA-TERIAL INTERRUPTIONS AND ADDRESS SERVICE DEFICIENCIES. YOU ACKNOWLEDGE THAT THE PROVIDERS DO NOT WARRANT THAT SUCH EFFORTS WILL BE SUCCESSFUL. IF THE PROVIDERS' EFFORTS ARE NOT SUCCESSFUL. PROVIDERS SHALL HAVE NO RESPONSI-BILITY TO COMPENSATE YOU FOR ANY DAMAGES, INCLUDING BUT NOT LIMITED TO LOST REVENUES AND LOST PROFITS. YOUR ONLY REMEDY IN THE CASE OF ANY FAILURE BY THE PROVIDERS SHALL BE TO CEASE USING SERVICE BRIDGE. YOU WAIVE, AND COVE-NANT NOT TO ASSERT, ANY CLAIMS OR ALLEGATIONS OF ANY NATURE ARISING FROM OR

RELATING TO YOUR USE OF SERVICE BRIDGE, INCLUDING, WITHOUT LIMITATION, ALL CLAIMS RELATING TO ANY ALLEGED INFRINGEMENT OF PROPRIETARY RIGHTS, OR THE ALLEGED INACCURACY OF CONTENT. YOU AFFIRM THAT PROVIDERS POSSESS NO DUTY TO INDEMNIFY, DEFEND, OR HOLD YOU HARMLESS FROM ANY CLAIM OR ALLEGATION ARISING FROM YOUR USE, REPUBLICATION, OR OTHER EXPLOITATION OF SERVICE BRIDGE. YOU USE SERVICE BRIDGE AT YOUR OWN RISK AND NEITHER THE PROVIDERS NOR THE PARTIES WHO PROVIDE INFORMATION AND MATERIALS FOR PUBLICATION WITHIN SER-VICE BRIDGE WILL BE LIABLE FOR ANY DAMAGES ARISING FROM YOUR USE OF THIS PROD-UCT. YOU UNDERSTAND AND AGREE THAT ANY MATERIAL OR DATA DOWNLOADED OR OTHERWISE OBTAINED THROUGH THE USE OF SERVICE BRIDGE OR THE SERVICES IS DONE AT YOUR OWN DISCRETION AND RISK AND THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM, LOSS OF SERVICE, OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OR USE OF SUCH MATERIAL OR DATA.

## DISCLAIMERS.

EXCEPT AS EXPRESSLY SET FORTH IN THIS SECTION 7, THE PROVIDERS SPECIFICALLY DIS-CLAIM ALL REPRESENTATIONS, WARRANTIES, WHETHER EXPRESS OR IMPLIED, ARISING BY STATUTE, OPERATION OF LAW, USAGE OF TRADE, COURSE OF DEALING, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, OR TITLE WITH RESPECT TO SERVICE BRIDGE OR SERVICES, OR OTHER SERVICES OR GOODS PROVIDED THROUGH THIS PRODUCT. FOR THE AVOIDANCE OF DOUBT, YOU AGREE THAT THE PROVIDERS DO NOT REPRESENT OR WARRANT THAT SERVICE BRIDGE WILL BE AVAILABLE, ACCESSIBLE, UNINTERRUPTED, TIMELY, SECURE, ACCURATE, COMPLETE, OR ENTIRELY ERROR-FREE.

ALTHOUGH SERVICE BRIDGE, AS PART OF ITS FUNCTIONALITY AND SERVICES, MAY CON-TAIN LINKS TO THIRD-PARTY WEB SITES, SUCH LINKED SITES ARE NOT UNDER THE CON-TROL OF PROVIDERS, AND PROVIDERS DISCLAIM ANY RESPONSIBILITY FOR THE CONTENTS OR POLICIES OF ANY LINKED SITE. AS THE PROVIDERS PROVIDE THESE LINKS AS A CON-VENIENCE ONLY, PROVIDERS DO NOT ENDORSE, SPONSOR, OR AFFILIATE WITH THE LINKED SITES. LINKS TO MERCHANTS OR ADVERTISERS ARE OWNED AND OPERATED BY INDE-PENDENT RETAILERS OR SERVICE PROVIDERS; AND, THEREFORE, THE PROVIDERS CANNOT ENSURE THAT YOU WILL BE SATISFIED WITH THEIR PRODUCTS, SERVICES OR PRACTICES. YOU SHOULD MAKE WHATEVER INVESTIGATION YOU FEEL NECESSARY OR APPROPRIATE BEFORE PROCEEDING WITH ANY TRANSACTION WITH ANY OF THESE THIRD PARTIES.

THE PROVIDERS SHALL HAVE NO RESPONSIBILITY, UNDER ANY CIRCUMSTANCES, TO INI-TIATE OR CAUSE THE INITIATION OF ANY INVESTIGATION OR OTHER FORENSIC RESEARCH REGARDING THE USE OR MISUSE OF YOUR SERVICE BRIDGE ACCOUNT.

# 8. RELIANCE/LIMITATION OF PROVIDERS' LIABILITY.

IN THE ABSENCE OF YOUR AGREEMENT TO LIMIT PROVIDERS' LIABILITY, PROVIDERS WOULD NOT PERMIT YOUR ACCESS TO AND USE OF SERVICE BRIDGE. THE PROVIDERS ARE RELYING ON YOUR AGREEMENT STATED IN THIS PARAGRAPH. THE PROVIDERS EXPRESSLY DISCLAIM ANY LIABILITY OR LOSS ARISING FROM OR RELATED TO SERVICE BRIDGE (HOW-EVER ARISING, INCLUDING NEGLIGENCE), INCLUDING, WITHOUT LIMITATION, LIABILITY OR LOSS ASSOCIATED WITH UNAUTHORIZED ACCESS TO ANY SERVER, INTEGRATIONS, IN-TERFACES, WEBSITES, FACILITIES, OR YOUR DATA OR YOUR CUSTOMER DATA (INCLUDING PERSONALLY IDENTIFIABLE INFORMATION) DUE TO ACCIDENT, ILLEGAL OR FRAUDULENT

MEANS, INCLUDING HACKING, OR DEVICES USED BY ANY THIRD PARTY, OR OTHER CAUSES BEYOND THE PROVIDERS' REASONABLE CONTROL. YOU EXPRESSLY AGREE THAT THE PROVIDERS SHALL NOT BE LIABLE FOR ANY LOSS ARISING FROM INFILTRATION OF SER-VICE BRIDGE BY MEANS OF SOFTWARE VIRUSES, TROJAN HORSES, WORMS, TIME BOMBS, OR ANY OTHER SOFTWARE PROGRAMS, OR TECHNOLOGY DESIGNED OR INTENDED TO DIS-RUPT, DAMAGE, INTERCEPT OR EXPROPRIATE DATA FROM SERVICE BRIDGE.

AS A CONDITION OF USE OF SERVICE BRIDGE, YOU AGREE THAT NEITHER THE PROVIDERS, NOR ANY OFFICER, AFFILIATE, DIRECTOR, SHAREHOLDER, AGENT, CONTRACTOR, OR EM-PLOYEE OF THE PROVIDERS WILL BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DI-RECT, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, OR CONSEQUENTIAL LOSS OF PROFITS, LOSS OF EARNINGS, LOSS OF BUSINESS OPPORTUNITIES, DAMAGES, EXPENSES, OR COSTS RESULTING DIRECTLY OR INDIRECTLY FROM, OR OTHERWISE ARISING IN CONNECTION WITH SERVICE BRIDGE. THE LIMITATIONS SET FORTH IN THIS SECTION APPLY TO ANY ACTS OR OMISSIONS OF THE PROVIDERS AND AFFILIATES, PARENTS, SUBSIDIARIES, CON-TRACTORS, SUBCONTRACTORS, OFFICERS, DIRECTORS, SHAREHOLDERS, MANAGERS, EM-PLOYEES, AND AGENTS.

THE PROVIDERS SHALL INCUR NO LIABILITY FOR THE MISAPPROPRIATION OR MISUSE OF THE COMPANIES LOGIN CREDENTIALS. THE COMPANY SHALL POSSESS SOLE RESPONSIBIL-ITY FOR THE MAINTENANCE, PROTECTION AND SECURITY OF THE COMPANY'S LOGIN CRE-DENTIALS. ACCORDING, THE COMPANY SHALL BE REQUIRED TO ENACT AND ADOPT METH-ODS AND PROCEDURES TO SAFEGUARD THE COMPANY'S LOGIN CREDENTIALS AND AGREES THAT THE PROVIDERS HAVE NO DUTY IN SUCH RESPECTS. THE COMPANY'S RE-SPONSIBILITIES SHALL INCLUDE (BUT ARE NOT LIMITED TO) THE ESTABLISHMENT OF SPY-WARE/VIRUS DETECTION, FIREWALL AND INTRUSION DETECTION MEASURES, AND ESTAB-LISHING SECURITY POLICIES AND PROCEDURES FOR YOUR COMPANY.

## LIMITATION

EXCEPT AS OTHERWISE LIMITED, THE PROVIDERS' COMBINED LIABILITY AND THE LIABIL-ITY SUBSIDIARIES, OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS TO YOU OR ANY THIRD PARTIES IN ANY CIRCUMSTANCES UNDER THESE TERMS SHALL BE LIMITED TO \$100 IN ANY CALENDAR YEAR MEASURED AS THE TIME BETWEEN JANUARY 1ST AND DECEM-BER 31ST.

## 9. INDEMNIFICATION OF PROVIDERS.

The Company agrees to indemnify, defend and hold harmless the Providers, the parents, subsidiaries, affiliates, directors, officers, shareholders, agents, contractors, and employees, from any claim or demand, including reasonable attorneys' fees and court costs, made by any third party due to, arising from or out of: (a) Your use of Service Bridge; (b) Your breach or alleged breach of any representation, warranty or other obligation; (c) Your violation or alleged violation of any federal, state, international, or local law and any and all regulations, rules, or ordinances; (d) the negligence or willful misconduct by You or Your employees or agents; (e) any violation of the Terms Of Usage; (f) your infringement of any intellectual property or other legal right of any person or entity; or (g) Your advertising, marketing, promotion, sale, or distribution of any products or services. In the event You cause fines and/or penalties to be charged to the Providers, You agree to reimburse the Providers immediately for said fines and/or penalties.

### **10. LIMITED ACCESS.**

Only authorized users may have Access to and use of password protected and/or secure areas of Service Bridge. Prosecution of unauthorized individuals attempting to access these areas of Service Bridge may occur. You should change passwords frequently for Your protection. Providers may require You to change Your password on a periodic basis.

#### **11. ADDITIONAL SERVICES.**

The Terms Of Usage, in particular the limitations on the Providers' liability, disclaimers, and absence of warranties, apply to any Services for which You enroll. The Services Agreement applicable to such Services shall apply except to the extent inconsistent with these Terms, which shall control in such instances.

#### 12. SERVICE BRIDGE CESSATION OF SERVICES.

The Providers may terminate access to Service Bridge, with or without cause, with no liability to the Company at any time. Such termination may be effective upon notification. Termination may occur by a written or electronic notice to You. As previously stated, if You are dissatisfied with any aspect of Service Bridge or these Terms Of Usage, Your only right is immediately to terminate by proper notice use of Service Bridge. Upon termination of access to Service Bridge, Your right to use Service Bridge shall immediately cease.

### **13. LEGAL DISPUTES.**

Users located in all 50 states and other countries may access Service Bridge. Each of these places has laws that may differ from each other. To assure a predictable legal environment in which to publish, access and use Service Bridge, by publishing, accessing, and/or using this Product, You and the Providers agree that all disputes arising from or relating to the use and operation of this Product will be governed by the laws of the State of Kansas. You herby waive the different governing law that might be dictated by conflicts of laws principles. You agree that all claims it may have arising from or relating to the operation or use of this Product will be heard and resolved in the courts of Johnson County, Kansas. You consent to the personal jurisdiction of such courts over it, stipulate to the fairness and convenience of proceeding in such courts, and covenant not to assert any objections to proceeding in such courts.

### **14. SEVERABILITY.**

In the event that any provision of the Terms shall, in whole or in part, be determined to be invalid, unenforceable or void for any reason, such determination shall affect only the portion of such provision determined to be invalid, unenforceable or void, and shall not affect in any way the remainder of such provision or any other provision of these Terms Of Usage. The Providers' failure to act with respect to a breach by You or others does not waive its right to act with respect to subsequent or similar breaches.

**COMMENCEMENT DATE**: First and every subsequent use of Service Bridge and Services.

**PROVIDERS:** (Listed below)

NetDev Corporation Your Service Bridge Hosting Provider Your Service Bridge Merchant Service Provider Your Service Bridge Programming Group, Third Party Services and any Affiliates

## Exhibit A - RULES AND REGULATIONS

You agree You will comply with the following rules and regulations pertaining to the conduct of Your business and that no products, services, information, documents, media, advertising, or other print is used, sold, read, licensed, displayed, shown, promoted, or made available which:

- i) involve participation in a fraudulent or deceptive sale or distribution of goods or services;
- ii) violate any applicable local, state, federal, national, or international law, statute, ordinance, or regulation;
- iii) violate any person's known private rights, such as any infringement of any patent, trademark, trade secret, copyright, right of publicity, or other proprietary rights;
- iv) involve impersonation of, ridicule of, degradation of, abuse of, false information or statements about, or threats to a person or group, whether or not based on sex, race, color, religion, national origin, age, disability, physical appearance, sexual preference, or political affiliation;
- v) involve any transmission or dissemination of any content in any form which might disrupt, limit, damage, intercept, or expropriate any hardware, software, or equipment, or the Servers or any system, program, data, or personal information or allow damage to or unauthorized access to any data or information of any third party;
- vi) involve any form of Internet abuse such as distribution of spam or junk mail or mass posting of articles; or
- vii) involve such other goods and services as the Provider may add to these Rules and Regulations, which do not represent a complete list of prohibited business practices.